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**Contact No: 91-9986376355**

**SUMMARY**

Result-focused professional with 10+ years of increasing responsibility in software quality assurance and testing with a proven track record of delivery, strong strategic vision and demonstrated ability to inspire/mentor/manage QA teams.

**MANAGEMENT SKILLS**

* Successfully managed complex projects with global implementation, and rapidly evolving requirements.
* Effective communication skills and record for coordination between globally located teams.
* **Expertise in Pega Smart Business process management and Dynamic case Management products.**
* Stay abreast of new test methods and tools.
* Expertise in creating and delivering Podcast, Case Studies and Generis test packs
* Project delivery under stringent timelines and high pressure.
* Conducted project walkthroughs and meetings involving various leads from Development, QA and Technical Support teams.
* Exceptional ability to maintain and build client relationships, frequent meetings one on one with clients, able to comfortably converse with all facets in the clients organization.
* Define Business Process; identify the risk, doing risk analysis and providing baseline acceptance criteria and deliverables.
* Adept in providing Analytical Support to key business Applications /solutions.
* Excellent verbal and written skills, especially presenting findings to both technical and non-technical audiences.
* Acted as liaison between management and development team for Requirements and QA.
* Evangelize best practices across different groups/divisions.
* Project Management, Project Schedule, Project Tracking, Monitoring and Team Management.
* Rich experience in translating Business requirements to understandable IT systems requirements and Implementing CMM Methods & Procedures across the organization.
* Solid analytical skills, exceptionally strong problem solving, decision making, and people management skills. Determined, self-starter, quick learner with strong interpersonal skills with proven ability to manage the positive and productive client relationship
* Experienced in all the phases of application development projects including business requirements, functional design, high and low level design, construction, testing and implementation.
* Responsible for Resource planning, project forecasts, project estimations etc.
* Establishes standards and processes that Test Leads should follow to manage their areas of responsibilities.
* Preparation of System Test Strategy, Test Plan and effort estimation.
* Write job descriptions, Review resumes, and Interview candidates.
* Determine milestone deliverables, Communicate changes to schedule, Determines impact of schedule changes on quality objectives, Coordinates schedule with dependent groups.
* Map quality measurements to Customer satisfaction goal .Determine effective quality metrics, Establish quality criteria / release criteria.
* Synchronize schedules, Set expectations and establish service level agreements (SLA), Escalate issues with internal tools.
* Support the production of the UAT Test Scripts by the functional consultants and/or other designated project personnel, ensuring that the definition of the tests provide comprehensive and effective coverage of all reasonable aspects of functionality.
* Experience in churned out Generic Test packs and Case studies.
* Experience in creating various QA related artefacts.

**PROFESSIONAL ABILITIES**

* Experience across multiple types of testing i.e. user acceptance, system integration.
* **Experience in Retail banking , Enterprise work flow and Risk(Treasury) and compliance (AML and FATCA) domains.**
* Experience of working on Business, Technical and Functional Requirements
* Knowledge of MS Office tools including MS project, PowerPoint and Visio.
* Able to take preventative action when any risks become unacceptable
* Able to take preventative action when any risks become unacceptable.
* Able to chalk out the Mitigation and contingency plans for any risks occur.
* Understanding of different test approaches and techniques
* Actively maintain awareness and understanding of current developments and best practice in testing.
* Knowledge of execution and planning.
* Making sure that all testing plans comply with company guidelines, standards and regulations.
* Objectives and Requirement the employer.
* **Experience in creating the Podcast, Case studies and Generic Test packs.**

**CERTIFICATIONS**

* Completed certification on estimates as iGATE Certified Estimator.
* Completed AML citification.
* Certified in End to End Test methodology and Requirement Engineering

**ACHIEVEMENTS**

* Accomplished Lead to Lead program in iGATE.
* Received four times On The Spot Award.
* Received three times Made the difference award from RBC.
* Two times in the probable’s list for CEO awards in iGATE.
* Achieved R&R Quarterly award once in iGATE.

**SKILLS**

* Languages Worked on: Java, HTML, JDBC, JavaScript, JSP, VB, VB Script
* Operating Systems Used: Windows XP, Windows 2000 and Windows NT
* Databases: Oracle8.0, MS Access
* Technologies worked: J2EE, Pega PRPC 5.4 and 6.2, ECM, Oracle Documaker
* Tools Used: QTP, Test Director, VSS, HPQC & Bugzilla

**PRODUCT KNOWLEDGE SUMMARY**

* Oracle Documaker
* Kofax centralized capture
* Distributed Capture
* IBM Content Manager
* Enterprise Data warehouse
* BPM Case management
* BPM Smart Dispute
* Pega PRPC 6.2

**EDUCATION SUMMARY**

* MCA from Madras University during the year 2001-2004
* BSC computers from Andhra University during the year 1998-2001
* Intermediate from Board of intermediate during the year 1996-1998.
* SSC from secondary board of education during the year 1995-1996.

**EXPERIENCE SUMMARY**

* Currently working as a Test Manger – V&V in iGATE Global solutions from Nov 2005 to present.
* Worked as a Test Engineer in Trigent software Ltd Apr 2004 to Nov 2005.

### ONSITE/OFFSHORE EXPERIENCE:

|  |  |  |
| --- | --- | --- |
| EXPERIENCE DISTRIBUTION | COUNTRY | NO: OF YEARS - MONTHS |
| Onsite | Canada | 4.5 + years |
| Off shore | India | 5.5 + years |

**MAJOR ASSIGNMENTS:**

Worked in BFSI domain applications namely FATCA (Foreign account tax compliant act) CART, Fraud, EMS( Estates Management system), IDL (Indirect Lending), IDR, Home&Auto.CMS (Customer Management system), E-singnature, COSTR (Creditor operations) and e-savings.

**WORK EXPERIENCE**

**iGATE GLOBAL SOLUTIONS LTD**

MANAGER – V&V MAY 2012 – PRESENT

Responsible for the test management throughout Projects life cycle and involved in creating structured processes to manage defects right through to resolution.

* Developing and maintaining test methodology.
* Defining test strategies for projects.
* Coordinating the work of test teams and monitoring their Performance.
* Following up any outstanding open test risks / issues.
* Managing the gathering of results.
* Compiling test metrics for management.
* Reporting to senior managers on progress and issues.
* Identify test approaches that optimize the delivery schedule.
* Planning and estimating.
* Arranging team meetings and workshops.
* Giving trainings to new joiners on testing.
* Conducting interviews for lateral entries across the organization.
* Promoting the BPT tool for cost savings for the customer.
* Giving Training on Pega PRPC work flow testing.
* Giving E2E requirement process training to all Testers and managers.
* Advising clients on Testing best practice.
* Currently heading the team size of 25 people.
* Providing inputs and participated in Output based Test strategy model.

**PROJECT LEAD- TESTING MAY 2010- APR 2012 (CANADA – MAR 2011 T0 APR 2012)**

* Understand the testing effort by analyzing the requirements of project.
* Estimate and obtain management support for the time, resources and budget required to perform the testing.
* Organize the testing kick-off meeting
* Define the Strategy
* Identify Training requirements and forward it to the Project Manager
* Develop the test plan for the tasks, dependencies and participants required to mitigate the risks to system quality and obtain stakeholder support for this plan.
* Follow up with PM for creating the Test environment.
* Assign task to all Testing Team members and ensure that all of them have sufficient work in the project.
* Ensure content and structure of all Testing documents / artifacts is documented and maintained.
* Document, implement, monitor, and enforce all processes for testing as per standards defined by the organization.
* Check / Review the Test Cases documents.
* Keep track of the new requirements / change in requirements of the Project.
* Escalate the issues about project requirements to Project Manager / Sr. Test Manager.
* Organize the status meetings and send the Status Report (Daily, Weekly etc.) to the Client
* Attend the regular client call and discuss the weekly status with the client.
* Communication with the Client.
* Act as the single point of contact between Development and Testers.
* Track and prepare the report of testing activities like test testing results, test case coverage, required resources, defects discovered and their status, performance baselines etc.
* Review various reports prepared by Test engineers.
* Ensure the timely delivery of different testing milestones.
* Prepares / updates the metrics dashboard at the end of a phase or at the completion of project.
* Driving the both Manual and Automation teams by using BPTtool.
* Actively Involved in hiring test professionals for own internal testing team.

**TEST ANALYST- MAY 2007- APR 2010 (CANADA –NOV 2007 TO MAR 2010)**

* Having a discussion with Business Analyst on Requirements review.
* Collaborate with Test Lead on creation of [Test Strategy](http://www.jayphilips.com/2010/05/24/20-sections-that-should-be-in-your-testing-strategy/)
* Collaborates with Test Lead on estimating testing effort
* Participates in walk-through of [Test Strategy](http://www.jayphilips.com/2010/05/24/20-sections-that-should-be-in-your-testing-strategy/) and MTP.
* Review Requirements and providing the GAP analysis.
* Collaborate with Test Lead to create Test Plan
* Participate in walk-through of Test Plan
* Create Test Cases and Requirements matrix (Traceability matrix)
* Conduct walk-through of test cases
* Conduct Test Readiness Assessment
* Chair the defect triage meetings.
* Helping test lead on assigning the work to team members.
* Establishing the connection between and on shore and offshore.
* Execute manual test cases and Participate in defect reviews
* Collaborate with Test Lead in creating Test Completion Report for promotion recommendation

**SR.TEST ENGINEER- NOV 2005 – APR 2007 (CANADA- JAN 2006-MAY 2006, NOV 2006 –MAY 2007)**

* Designing & creating the Scenarios and executing them as per the requirements
* Involved in Functional and Regression testing.
* Setting up the Test Data for the Test Environment
* Reviewing the test cases created by the team members.
* Daily conf calls with PM and Offshore Team
* Discussion of New Business Enhancements with the BSAs.
* Discussion of Application functional flow with SMEs.
* Involved in Triage meeting with on site co coordinator and clients.
* Preparing Test cases in conformance with functional requirements use cases.
* Report Bugs found during the execution of the test cases

**Test Engineer –Apr 2004 – Nov 2005**

* Prepared, Test Scenarios, Test cases and Test data based on functional document.
* Generated test scripts for the application based on the design specifications
* Designing & creating the Scenarios and executing them as per the requirements
* Involved in Functional and Regression testing
* Preparing Test cases and executing test cases.
* Report Bugs found during the execution of the test cases

**Write ups for Major Assignments**